

First Letter of Appeal

July 15, 2015

Letter of Appeal
Schools and Libraries Division – Correspondence Unit
30 Lanidex Plaza West
P. O. Box 685
Parsippany, NJ 07054-0685

To Whom It May Concern:

This letter of appeal is filed in response to the Funding Commitment Decision Letter for Funding Year 2015: July 1, 2015 - June 30, 2016, for USD 386, Madison-Virgil and dated May 21, 2015.

Billed Entity Name	Madison-Virgil School District 386
Billed Entity Number	137771
Form 471 Application Number	1019164
Funding Year	2015 (July 1, 2015-June 30, 2016)

The Funding Commitment Decision Letter states:

'FRN approved as submitted'

Funding Request Number(s)	Funds to be Reserved (pre-discount amount)	Services Ordered	Service Provider
2772788	\$2,429.52	Voice	Madison
2772810	\$14,370.48	Internet Access	Telephone LLC (spin 143002298)

Summary of Appeal:

An application was submitted on behalf of USD 386, Madison-Virgil (Form 471 1019164). I work as a consultant for several school districts and rely on the school district to provide the actual dollar amount for services received. I received the amount requested for each FRN, but the amounts were reversed for the above referenced FRNs. FRN 2772788 should have been for \$14,370.48 and FRN 2772810 should have been for \$2,429.52. In addition, the review process went so quickly, quite frankly, I didn't have the opportunity to correct this error on the RAL. I have attached an email communication from the service provider documenting both charges. I understand that I was in error, but I would like to appeal the decision. All documentation has always been provided in a timely manner for any school district I have worked with.

Thank you for your consideration of this appeal. If you have further questions or desire additional information, please do not hesitate to contact me.

Denise Grasso, Associate Executive Director for Technology
Southeast Kansas Education Service Center
947 West 47 Highway
PO Box 189
Girard, KS 66743
(620)724-6281 - phone
(620)724-6284 - fax
denise.grasso@greenbush.org - email

From: Denise Grasso denise.grasso@greenbush.org
Subject: Re: Madison-Virgil USD 386
Date: July 15, 2015 at 3:17 PM
To: Shana Rains srains@madtel.net
Cc: Ryan Bradbury rbradbury@usd386.net

Email correspondence
to service provider



OK...the appeal has been filed asking to re-transpose the numbers for telephone and Internet...I had a similar appeal a year ago and it was granted with no problem...thanks for all of your help!



Denise

Denise Grasso
Associate Executive Director
Southeast Kansas Education Service Center
(620)724-6281
denise.grasso@greenbush.org

On Jul 1, 2015, at 2:18 PM, Shana Rains <srains@madtel.net> wrote:

Denise:

I was able to get to this today. I have attached the June 1, 2015 bill for each line that the school has with us. They have a total of 8 lines so you have 8 pdf bills attached. The spreadsheet attached summarizes the charges. Each line has its own tab and then there is a total tab that is the summary. These bills agree to the June 1 column totals. Hoer if you need anything else.

Shana Rains

On Wed, Jul 1, 2015 at 1:02 PM, Ryan Bradbury <rbradbury@usd386.net> wrote:
Thank you both for your time and assistance in getting the erate dollars for USD #386. Your time and efforts are greatly appreciated.

Ryan

On Wed, Jul 1, 2015 at 1:00 PM, Denise Grasso <denise.grasso@greenbush.org> wrote:
Thanks Shana.

Denise Grasso
Associate Executive Director
Southeast Kansas Education Service Center
(620)724-6281
denise.grasso@greenbush.org

On Jul 1, 2015, at 12:40 PM, Shana Rains <srains@madtel.net> wrote:

Denise:

I am working from home today but will be in the office tomorrow. This can easily be gathered tomorrow at the office. You mention just needing a invoice. The school actually has multiple lines so I will send you the June 1, 2015 billing for each line and my spreadsheet that summarizes them for you. Glad this is getting worked out. I hate to see the school district short on funds.

Shana

On Wed, Jul 1, 2015 at 12:12 PM, Denise Grasso <denise.grasso@greenbush.org> wrote:
Shana and Ryan - good afternoon. After I visited with Ryan yesterday, I called the Help Line and the conflicting amounts on the Funding Commitment Decision Letter can be changed through an appeal, so there is not a concern; however, Shana, in looking back at this email, if we could have changed it on the front end, we would not have to file an appeal. In order for me to file an appeal, I need an invoice from you/Madison Telephone that specifically lists the dollar amounts (separately) for telephone and Internet. Because, as you know, everything with Erate is timeline driven, I need that invoice from you no later than July 6th. Thanks, in advance.

Denise

Denise Grasso
Associate Executive Director
Southeast Kansas Education Service Center
(620)724-6281
denise.grasso@greenbush.org

On Mar 24, 2015, at 8:10 AM, Denise Grasso <denise.grasso@greenbush.org> wrote:

Shana - good morning! Thanks for the email and for the support and clarification you always give. It has always been a pleasure to work with Madison Telephone. I have cc'd Ryan Bradbury, Madison's superintendent, on this email, because I believe he can better answer your questions. If something needs to be modified on the 471 that was just submitted, it can certainly be done. Please let me know after you and Ryan have had the opportunity to speak. Thanks again!

Denise

Denise Grasso
Associate Executive Director
Southeast Kansas Education Service Center
(620)724-6281
denise.grasso@greenbush.org

On Mar 23, 2015, at 4:14 PM, Shana Rains <srains@madtel.net> wrote:

Denise:

My name is Shana Rains and I am the accountant for Madison Telephone d/b/a MT Networks. We are the service provider for Madison-Virgil USD386. We received Form 481 for funding year 2015 and I was comparing it to the prior year and just have some questions. I attached a comparison within the email. I just want to make sure I am understand what USD wants as of 7/1/2015. I am out Tuesday but return Wednesday if we could speak that would be terrific. My number is 620-437-2258

Madison Virgil USD 386

Form 471

Category/Service Type	Pre-Disc Funding Year 2014	Disc %	Funding Commitment	Pre-Disc Funding Year 2015	Disc %	Funding Commitment	Difference
Telecommunication/Voice	10,770.48		75% 8,077.86	2,429.52	50%	1,214.76	(6,863.10)
Internet	2,660.40		75% 1,995.30	14,370.48	75%	10,777.86	8,782.56
Total	13,430.88		10,073.16	16,800.00		11,992.62	1,919.46

3,711.17
997.85

Shane Rains
Madison Telephone
d/b/a MT Networks

This message is from USD #386 Madrid-Virgü. This message and any attachments may contain information that is confidential and/or legally privileged. It is intended only for the use of the individual(s) and entity named above as the recipient of the message. If you are not the intended recipient of this message, or if this message has been addressed to you in error, please notify the sender immediately. We ask that you please delete this message, and do not deliver, distribute or copy the message or any attachments. Thank you.

Shana Rains
Madison Telephone
d/b/a MT Networks
<USD356 4372919 0615 bill.pdf><USD356 4372918 0615 bill.pdf><USD356 4372918 0615 bill.pdf><USD356 4372912 0615 bill.pdf><USD356 4372911 0615 bill.pdf><USD356 4372909 0615 bill.pdf><USD356 4372907 0615 bill.pdf><School BEAR verification_2014&2015.xlsx>

Initial email with SLD

RE: Initial Contact, 22-884133

Thank you for your inquiry.

We do not show an appeal was received for 471-1019164. Please submit your question again and provide the information listed below. This case number will be closed and a new case number will be assigned.

If you filed the appeal with USAC, when and how did you file the appeal?

If the appeal was file with the FCC, please contact the FCC to check on the status of appeal. Their number is 1888-225-5322.

If you have any further questions, please feel free to contact our Schools and Libraries Helpline at 1-888-203-8100. Please remember to visit our website for updates: <http://www.usac.org/sl>

Thank you,
Schools and Libraries Division
Universal Service Administrative Company

-----Original Message-----

From: denise.grasso@greenbush.org
Subject: Initial Contact

[FirstName]=Denise
[LastName]=Grasso
[JobTitle]=Associate Executive Director
[EmailAddress]=denise.grasso@greenbush.org
[WorkPhone]=6207246281223
[FaxPhone]=6207246284
[PreviousCaseNumber]=0

[FormType]=Appeal
[Owner]=TCSB
[DateSubmitted]=3/4/2016 2:19:03 PM
[AttachmentFlag]=N[FRN]=2772788
[FormType]=471
[ApplicationNumber]=1019164
[Question2]=I am just checking on the status of my appeal.

From: Denise Grasso denise.grasso@greenbush.org
Subject: Re: SLD Inquiry #: 22-884257 Received
Date: March 5, 2016 at 9:51 AM
To: slcaseattachments@sl.universalservice.org

Response



to email inquiry



Email Response to
Madison Appeal.docx

Denise Grasso
Associate Executive Director
Southeast Kansas Education Service Center
(620)724-6281
denise.grasso@greenbush.org

On Mar 5, 2016, at 9:50 AM, slcaseattachments@sl.universalservice.org wrote:

Thank you for using Submit a Question. This message serves as a receipt confirmation of your submission.

The case number for your submission is 22-884257.

Please refer to this case number in subsequent contacts regarding this issue. Note that we may need to ask you for additional information to completely answer your question or fulfill your request.

You indicated in your submission that you wish to send us an attachment. To submit an attachment, please reply to this message and attach your attachment to the reply. Any additional information you wish to provide should be included in the attachment, not added to the text of this email.

If you still have questions about this issue after you review our response, please call us at 1-888-203-8100. Please do not reply to this message or to our response, as replies go to an unattended mailbox.

If you have a new question or issue, please submit another question and we will create a new case number to address it.

If you need program information, you can visit the SLD web site at www.usac.org/sl.

Thank you.

Here is the information you submitted:

[FirstName]=Denise [LastName]=Grasso [JobTitle]=Associate Executive Director
[EmailAddress]=denise.grasso@greenbush.org [WorkPhone]=6207246281223
[FaxPhone]=6207246284 [PreviousCaseNumber]=0 [FormType]=Appeal [Owner]=TCSB
[DateSubmitted]=3/5/2016 10:47:06 AM [AttachmentFlag]=Y[FRN]=2772788
[FormType]=471 [ApplicationNumber]=1019164 [Question2]=When questioning the status of
this appeal (see attached email correspondence from USAC), it was determined that this appeal
could not be located, so I am appealing it again

I would like to see you at the museum.

Second letter of appeal

July 15, 2015

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